**Making a complaint (complaint form)**

**Byuer:**

Name and Surname:

Company:  
Adsress:  
Telephone:  
E-mail:

**Seller:**

*FLEKC s.r.o.*

*Dany Medřické 1001, 252 64 Velké Přílepy*

*IČ: 27458920*

*DIČ: CZ27458920*

**Complained goods:**

Marking of goods:  
Date of sale:  
Purchase document number:

**Description of the defect:**

**Package contents upon delivery:**

**Preferred way of handling a complaint** (*Before choosing the method of handling the complaint, get acquainted with the item "Rights and obligations arising from defective performance" of the terms and conditions*)**:**

a) repair

b) change

c) sale

d) withdrawal from the contract

I expect the complaint to be settled within the statutory period of 30 calendar days at the latest.

At the same time, I ask you to issue a written confirmation of the complaint, stating when I exercised the right, what is the content of the complaint together with the selected claim, and then to issue a confirmation of the date and manner of handling the complaint, including its duration..

**Date of claim:**

**Buyer's signature:**